SERVICE-INQUIRY

☑ **WARRANTY**

Note: Warranty only applies to products purchased within 24 months of the original date of invoice. Warranty processing is not possible without a copy of the invoice. Incomplete forms cannot be processed. Fields marked in red must be filled in.

☐ **REPAIR / SPARE PART**

☑ End customer ☐ Dealer ☐ OEM ☐ Buying Group (ZEG, Bico...) _____

Customer number _____

Name _____

Street _____

Address addition _____

Postcode / City _____

Country _____

Phone _____

E-mail _____

VAT _____

Model name _____

Model number _____

Serial number _____

Bicycle: Brand & Model _____

_____

☐ Non E-Bike ☐ E-Bike 25 km/h ☐ E-Bike 45 km/h (Speedpedelec)

Descrition of Problem

Important: Please describe all details that help us to diagnose the issue (area of use, duration of use, first occurrence, frequency...)

Date of invoice _____ Transaction reference / customer _____

☐ Invoice ☐ Attachment images

Please send the completed document with attachments (pictures, invoice, etc.) to the following e-mail address: **service@tektro.eu**